Expert Services Custom Engagement

Bigeye

EXPERT SERVICES

Overview

Bigeye's Expert Services package is designed to help customers extend the value of their data observability investment by delivering high-impact results tailored to their priorities. Whether it's accelerating adoption, aligning with best practices, or unlocking new capabilities, our team works side-by-side with yours to prioritize your data observability goals and execute within a defined timeframe.

This flexible engagement is ideal for customers who want expert guidance and hands-on support to drive measurable outcomes.
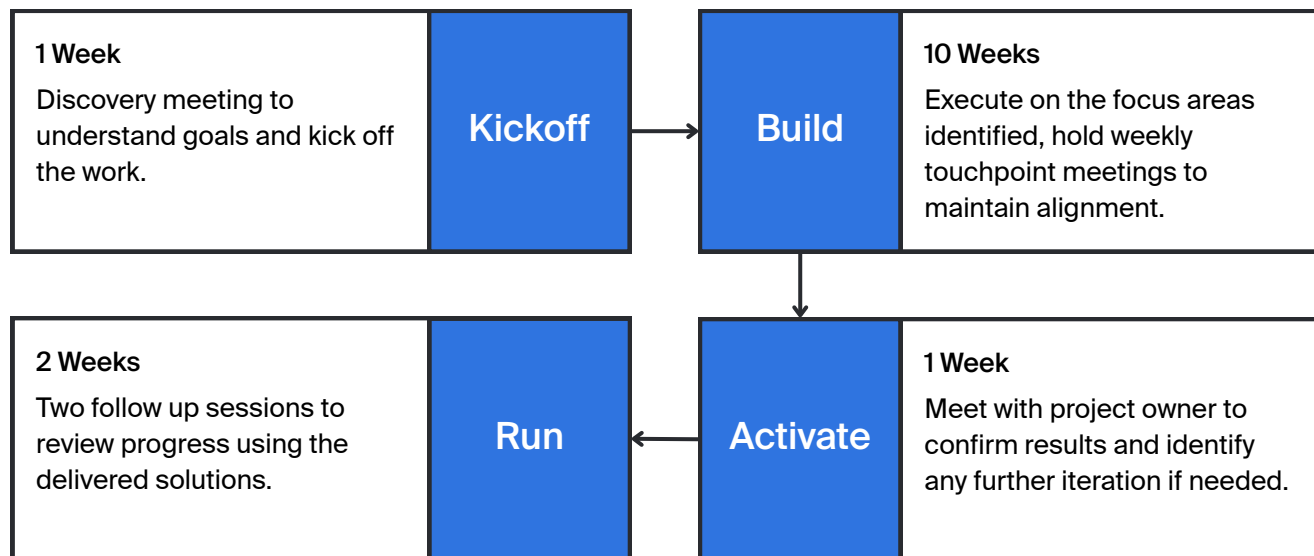
Key Benefits

→ Maximize your value from our platform

→ Expert-led execution throughout

→ Tailored to impact your top priorities

→ Flexibility to adapt to changing conditions

What's Included

Dedicated Expert
A Bigeye data observability expert will be assigned to help your team all the way from scoping to delivery.

Alignment Session
Kick off the work with a session that ensures full understanding of your goals and requirements.

Enablement & Coaching
1:1 or team sessions to walk through findings, teach best practices, and guide next steps.

Flexibility
As conditions change and new needs arise, your Bigeye data observability expert will adapt to your needs.

Lifecycle

1 Week Discovery meeting to understand goals and kick off the work.	**Kickoff** →	**Build**	**10 Weeks** Execute on the focus areas identified, hold weekly touchpoint meetings to maintain alignment.
2 Weeks Two follow up sessions to review progress using the delivered solutions.	**Run** ←	**Activate**	**1 Week** Meet with project owner to confirm results and identify any further iteration if needed.

Sample Deliverables

→ Data Roadmap

→ Framework Establishment

→ Data Observability Deep Dive Training

→ Improved Data Quality Checks

→ Use and Maximize Data Lineage

→ State of Data Read Out Assistance

The Bigeye data observability platform helps data teams proactively detect, understand, and resolve data pipeline and quality issues so you can create in trust in everything your organization builds with data.